

BTS SERVICES INFORMATIQUES AUX ORGANISATIONS
Sous-épreuve E12- Expression et communication en langue anglaise
Session 2024

Coefficient 1

Durée maximale de l'épreuve : 20 minutes

Préparation : 20 minutes

Déroulement de l'épreuve :

- 1) Expression orale en continu (5 minutes maximum)

Présentation en anglais de l'analyse du dossier et de la situation en lien avec le secteur professionnel

- 2) Expression orale en interaction (15 minutes maximum)

Échange en anglais avec l'examinateur à partir de l'analyse du dossier et de la mise en situation

L'usage d'un dictionnaire n'est pas autorisé.

Composition du dossier du candidat

Document A	Texte : How AI will create more jobs than it takes
Document B	Vidéo : How AI is already reshaping white-collar work
Document C	Infographie : U.S. employees find ChatGPT most useful for...
Mise en situation et questionnaire	

Ce sujet comporte 4 pages. Il est conseillé au candidat de vérifier que le sujet est complet.

DOSSIER DU CANDIDAT : AI AND THE JOB MARKET

Document A

How AI will create more jobs than it takes

AI's Potential for New Job Creation

Despite concerns about job displacement, studies suggest that AI has the potential to create more jobs than it replaces. The World Economic Forum predicts that while AI may replace around 85 million jobs by 2025, it will also create approximately 97 million new roles. This net gain in employment underscores AI's capacity to drive economic growth and diversify job opportunities.

AI's integration across various sectors, including manufacturing, healthcare, and transportation, demands a growing maintenance workforce. The scaling of AI technology contributes to improved performance, employee retention, customer acquisition, and job creation.

The Role of Human Expertise

While AI's capabilities continue to advance, certain job roles remain inherently resistant to automation. Professions that require creativity, empathy, strategic thinking, and human judgment are less susceptible to displacement by AI. Fields such as teaching, writing, law, social work, medicine, therapy, and management rely on human expertise and intuition.

Furthermore, AI is increasingly seen as a tool that complements human skills rather than fully replacing them. Examples include the use of AI-generated content alongside human-created content, demonstrating the symbiotic relationship between AI and human creativity.

Ben Simon, *LinkedIn.com*, August 8, 2023,

Document B

Vidéo : How AI is already reshaping white-collar work

<https://www.youtube.com/watch?v=DVpTpx9Avf0>

The Wall Street Journal, July 4 2023

Document C

U.S. employees find ChatGPT most useful for



www.talentlms.com/blog/ai-at-work-chatgpt-survey, March 2023

MISE EN SITUATION

You are part of the technical support team for a recruitment agency. Your manager wants your opinion on the impact of AI on the job market and how it can be used in practical terms.

QUESTIONNEMENT

What categories of workers are in danger because of AI?

Why is AI a challenge for workers?

What are the advantages of AI for recruiters?

How can AI be a useful tool for workers?