

BTS SERVICES INFORMATIQUES AUX ORGANISATIONS
Sous-épreuve E12- Expression et communication en langue anglaise
Session 2024

Coefficient 1

Durée maximale de l'épreuve : 20 minutes

Préparation : 20 minutes

Déroulement de l'épreuve :

- 1) Expression orale en continu (5 minutes maximum)

Présentation en anglais de l'analyse du dossier et de la situation en lien avec le secteur professionnel

- 2) Expression orale en interaction (15 minutes maximum)

Échange en anglais avec l'examinateur à partir de l'analyse du dossier et de la mise en situation

L'usage d'un dictionnaire n'est pas autorisé.

Composition du dossier du candidat

Document A	Texte : Will AI replace jobs?
Document B	Vidéo : What are the impacts of AI on the workplace?
Document C	Infographie : Trade unions: AI brings higher job quality but trust issues
Mise en situation et questionnaire	

Ce sujet comporte 4 pages. Il est conseillé au candidat de vérifier que le sujet est complet.

DOSSIER DU CANDIDAT : RISKS OF AI AT WORK

Document A

Will AI replace jobs?

Automation fears have long haunted the future of work. Generative AI is now the latest technology to inspire fear and optimism.

AI will augment jobs in the future. But the argument could be made that job augmentation for some means job replacement for others. For example, if a worker's job is made 10 times easier, the positions created to support that job might become unnecessary.

A June 2023 McKinsey report stated that generative AI would automate 60% to 70% of employee workloads.

AI is already replacing jobs, responsible for nearly 4,000 cuts made in May 2023, according to data from Challenger, Gray & Christmas Inc. OpenAI -- the company that created ChatGPT -- estimated 80% of the U.S. workforce would have at least 10% of their jobs affected by large language models (LLMs).

An example of AI job replacement

One recent case of AI job replacement came when a writer at a tech startup was let go without explanation, but later found references to her as "Olivia/ChatGPT" on the work Slack channel. She also found communications from her managers about how ChatGPT was cheaper than using a writer. So, while there was no official explanation for the job loss, the signs pointed to AI.

Ben Lutkevic, *TechTarget*, Novembre 23, 2023

Document B

Vidéo : What are the impacts of AI on the workplace?

<https://www.youtube.com/watch?v=qjLyDmvidNM>

Al Jazeera English, May 18th, 2023

Document C

Trade unions: AI brings higher job quality but trust issues



Statista.com, July 19, 2023

MISE EN SITUATION

You are an IT technician in a large banking company. Your manager asks you to present to your colleagues the benefits but also the risks of the use of AI in the company.

QUESTIONNEMENT

What are the benefits of AI in the company in particular?

What kind of jobs can be at risk?

What can be done to avoid being replaced by AI?