

BTS Comptabilité et Gestion		SESSION 2021
Langue vivante étrangère : Anglais Epreuve orale obligatoire E12	Durée : 20 minutes de préparation, 20 minutes d'épreuve	Page 1/1

Sujet n°25

The biggest unknowns in a post-pandemic work world

It's been nearly a year since the novel coronavirus began spreading around the world. While we've learned a lot about Covid-19 since January – and how to live and work in lockdown – there's still much we don't know about how the pandemic will change our societies.

5 The future of work

“My biggest question: Why can't we work from home forever?” asks Kathy L from Virginia. With many workers asking the same thing, several big companies have already answered: “Why not?” Just this month, tech giant Microsoft announced that it would offer staff the option to work from home permanently, just as other Silicon Valley mainstays Facebook and Twitter, as well as Japan's Fujitsu, did earlier this year.

“Most of the client meetings, kick-offs, project meetings could easily and effectively be conducted via tools like Teams, WebEx, Zoom and other virtual meeting solutions,” says Gagan Lamba in San Francisco. “Soon enough corporations will recognise the benefit of people working from home, which would result in savings on lease cost, electric bills, shipment cost, administrative cost.”

But some fear losing vital communication skills, or wonder whether they will be as effective or successful professionally as they would be at an office. “I fear we will forget how to communicate, which in my field as a salesperson makes me very nervous,” says Ben Brown from England. “Face-to-face interaction is vital in order to win new business and build a relationship with the customer where they can trust you.”

Adapted from Bryan Lufkin and Rachel Mishael, *www.bbc.com*, 30th October 2020