

BTS Comptabilité et Gestion		SESSION 2021
Langue vivante étrangère : Anglais Epreuve orale obligatoire E12	Durée : 20 minutes de préparation, 20 minutes d'épreuve	Page 1/1

Sujet n°14

Covid-19 could cause permanent shift towards home working

Covid-19 could permanently shift working patterns as companies forced to embrace remote working by the pandemic find that their employees do not want to return to the office once the closures are lifted.

The sudden increase in working from home is presenting problems as well as opportunities:
 5 on the one hand, startups such as Slack and Zoom and established giants including Google and Microsoft are offering their tools for free, in the hope that people who start using them in a crisis may carry on once normality returns.

On the other hand, some systems are already creaking at the edges¹. Corporate networks, unused to having a majority of their connections coming in over virtual private networks, are
 10 experiencing unusual quirks², while internet service providers have come under pressure.

But it looks increasingly as if the situation will not ever go back to how it was: many employees for companies who have sent all staff home are already starting to question why they had to go in to the office in the first place.

In Seattle, the hub of many of America's early Covid-19 cases, companies including
 15 Amazon, LinkedIn, Microsoft and Google advised workers to stop coming in to the office in late February. In early March, Twitter "strongly advised" all its employees worldwide to do the same.

Matt Mullenweg, chief executive of WordPress and Tumblr predicts the changes "might also offer an opportunity for many companies to finally build a culture that allows long-overdue
 20 work flexibility.

"Millions of people will get the chance to experience days without long commutes, or the harsh inflexibility of not being able to stay close to home when a family member is sick... This might be a chance for a great reset in terms of how we work," he said.

Adapted from *lawless-lawless.com*, Nov 14, 2019

1. *To creak at the edges*: commencer à présenter des failles
2. *A quirk*: une bizarrerie